

# Cleaning, Care & Maintenance Instruction

The Cleaning, Care & Maintenance instructions form part of the product warranty.

**imagine**<sup>™</sup>  
floors by Airstep.

**Naturale Plank 5.0**

VINYL PLANK

<p><b>Initial cleaning after your new floor has been installed</b></p>	<ul style="list-style-type: none"> <li>Sweep or vacuum the floor to remove the loose dirt, grit or dust.</li> </ul>
<p><b>Day to day cleaning</b></p>	<p><b>Regular cleaning is more beneficial to the flooring and is more cost effective than occasional heavy cleaning.</b></p> <ul style="list-style-type: none"> <li>Sweep, dry vacuum with bristles down, and dry/damp mop regularly. Never use a steam cleaner. Vinyl planks can be machine scrubbed with a white pad at 1000RPM. For dry maintenance, we recommend a dust mop or vacuum cleaner with soft bristles only.</li> <li>Use dry/damp mopping method only (dry/damp mop means floor is dry 15 seconds after mopping).</li> <li>Use a clean, micro fibre mop with a diluted pH neutral cleaning detergent. Follow the manufacturer's recommendations.</li> <li>Mop the floor evenly with a well wrung out damp mop. Collect any excess liquid in a mop bucket.</li> <li>Rinse the floor with clean water and allow the floor to dry completely.</li> </ul>
<p><b>DO</b></p>	<ul style="list-style-type: none"> <li>✓ Remove any liquid spillages as quickly as possible to reduce the risk of staining and causing slip hazards.</li> <li>✓ Install non-rubber entrance mats at external doors to avoid bringing dirt, water and sand indoors. Rubber leaves indelible stains on vinyl flooring. Avoid placing waxed or rubber products in prolonged contact with your floors.</li> <li>✓ Double entrance mats are required for domestic installations – 1 course exterior mat, and 1 medium interior mat.</li> <li>✓ Triple commercial entrance mats are required in commercial installations, with a minimum walk-off zone of 3.5m. Refer to the mat manufacturer.</li> <li>✓ Protect floors by adding strong felt protectors to furniture and chair legs. Furniture on caster or wheels must have easily swivelling, wide spaced, non-staining hard rubber wheels that are suitable for vinyl floors and/or use a suitable protective mat.</li> <li>✓ Use protective cups under heavy furniture to prevent indentation.</li> <li>✓ Avoid shoes with objects imbedded into the sole as they can mark the floor.</li> <li>✓ Protect your floor against burns. Burns from the glowing ends of cigarettes, matches and other extremely hot items can damage your floor.</li> <li>✓ Floor to ceiling windows coupled with the Australian sun can create floor temperatures over 70°C. Close curtains and/or blinds during peak sunlight hours to minimise direct sunlight on the floor. Dramatic temperature change of the flooring could cause joints to lip or gaps to occur.</li> <li>✓ Regularly trim pet claws as these can cause fine scratches.</li> </ul>
<p><b>DON'T</b></p>	<ul style="list-style-type: none"> <li>X Use harsh cleaning products, abrasive liquids or scouring pads as these can damage the floor.</li> <li>X Clean the floor with solvents, caustic detergents, washing up liquids, soap powders, bleach, furniture polishes, petroleum-based products, pine gels, stain removers or highly coloured product. Such products may make the floor slippery or cause permanent damage.</li> <li>X Drag furniture with unprotected feet across the floor.</li> </ul>
<p><b>Maintenance</b></p>	<p><b>The volume of traffic on your floor will determine the frequency of maintenance required.</b></p> <ul style="list-style-type: none"> <li>The type of floor, and even the colour, will have some bearing on how much care may be necessary.</li> <li>It is recommended to avoid direct sunlight exposure for prolonged periods of time as much as possible. Direct sunlight exposure may damage the floor and colour changes might occur.</li> </ul>