

Care & Maintenance Guide

GrandOak flooring brings masterfully crafted hardwood engineered floorboards with modern chiselled techniques. Taking care of the installed Oak floors to preserve their magnificent finish and quality presence is a must. By following a few simple care and maintenance guidelines, your Oak floor will continue to be a thing of beauty for years to come.

Preventative Maintenance

- Installing good quality mats inside and outside of external doors to trap grit and remove moisture from shoes is a sensible precaution and will reduce the possibility of scratches.
- In high traffic areas or areas where spillage may occur, the use of mats is recommended to give added protection.
- All furniture should have felt pads fitted to the base of legs, or placed on other areas in contact with the floor to avoid scratches. On heavy furniture felt backed castors can be used if required.
- Avoid using wheeled chairs (i.e. office furniture), or ensure that a large-good quality office mat is used to prevent indentations in the timber.
- Rubber-based items (e.g. under the mat, castors under furniture, and rubber-tipped furniture feet) should not be in direct contact with the floor.
- Keep pet's nails trimmed to protect the floor from scratches.
- All timber reacts when exposed to direct sunlight, and this may cause colour changes or fading. Curtains, blinds, or UV-resistant films on windows must be used. It will help reduce exposure to direct sunlight and protect the flooring. Furniture and rugs should be moved occasionally so that the effect of sunlight on the floor is uniform.
- Any liquids spilt on the floor should be wiped up immediately.
- Maintaining the temperature and humidity within a reasonably consistent range will keep the floor stable. Weather strips on all external doors can be installed to help maintain the environment. It also reduces extreme swings in temperature and moisture within the building.

Cleaning

NEVER USE STEAM MOPS TO CLEAN YOUR OAK FLOORS.

- Dry cleaning of the floor should be carried out regularly to remove loose dirt, grit, and dust. Use a suitable dusting pad or soft broom. If vacuum cleaning, the cleaning head must have a soft brush to avoid damage to the floor.
- Use a suitable spray mop with a recommended professional wood floor cleaner (specific for your type of floor) to clean the floor surface when required. Always dry clean the floor first. **DO NOT** 'wet' mop the floor anytime as excessive amounts of water may cause damage. If spills occur remove as quickly as possible. Always use a lightly damp, 'wrung out well' mop to clean your installed Oak floors.

Avoid the following:

- Indentation from stilettos or spiked heels.
- Pulling or pushing furniture or other objects across the floor.
- Avoid using a steam mop, abrasive cleaning materials, or harsh detergents/household cleaners on the floor. Using these cleaning methods/materials will harm the surface of the floor and may cause physical damage to the boards.
- **DO NOT USE** solvents of any kind to clean the floor. Methylated Spirits, Turpentine, or similar materials will damage the floor surface.